

# SCHEDULE OF DISCONNECTION FEES AND TRANSFER CHARGES



This schedule forms part of your Mobile Postpaid Agreement with Spark.

The schedule below outlines:

- The fees that you must pay if you have agreed to a contract for a Minimum Term and your contract is terminated, and
- The fees that you must pay if you have agreed to a contract for a Minimum Term and you decide to transfer to a plan on a lower Tier during this term.

These fees are a genuine pre-estimate of the losses we suffer when your contract is terminated before the end of the Minimum Term or when you transfer to a lower Tier plan during the initial period of your Minimum Term.

## PLAN TIERS

Plans	Tier	Plans	Tier
Mobile Broadband \$29	2	Ultra + \$99	9
Talk & Text Anytime \$30	3	Mobile Broadband Tablet \$49	9
Ultra Business \$45.85	4	Smartphone \$119	12
Ultra \$49	4	Ultra Business \$120.85	14
Smartphone \$39	4	Ultra Business + \$120.85	14
Talk & Text Anytime \$40	4	Ultra \$139	14
Mobile Broadband \$49	4	Ultra + \$239	14
Mobile Broadband \$69	4	Smartphone \$139	14
Business Flex M	4	Smartphone \$169	14
Business Flex L	6	Ultra + \$139	14
Ultra Business \$65.85	6	Smartphone \$159	16
Ultra \$69	6	Ultra Business + \$250.85	*See below
Smartphone \$59	6	Ultra Business + \$500.85	50
Ultra Business \$90.85	9	Ultra Business + \$750.85	75
Ultra \$99	9	Ultra Business + \$1500.85	150
Smartphone \$89	9	Ultra Business + \$3000.85	300

\*Ultra Business + \$250.85 has a early termination fee tier of 20 and a plan change tier of 25.

## DISCONNECTION FEES TABLE

Plan Tier	24 Month Original Plan Tier - Months remaining				12 Month Original Plan Tier - Months remaining		
	24-19	18-10	9-4	3-1	12-10	9-4	3-1
Tier 1	100	75	40	10	75	40	10
Tier 2	200	150	80	20	150	80	20
Tier 3	300	225	120	30	225	120	30
Tier 4	400	300	160	40	300	160	40
Tier 5	500	375	200	50	375	200	50
Tier 6	600	450	240	60	450	240	60
Tier 7	700	525	280	70	525	280	70
Tier 8	800	600	320	80	600	320	80
Tier 9	900	675	360	90	675	360	90
Tier 10	1000	750	400	100	750	400	100
Tier 11	1100	825	440	110	825	440	110
Tier 12	1200	900	480	120	900	480	120
Tier 13	1300	975	520	130	975	520	130
Tier 14	1400	1050	560	140	1050	560	140
Tier 15	1500	1125	600	150	1125	600	150
Tier 16	1600	1200	640	160	1200	640	160
Tier 17	1700	1275	680	170	1275	680	170
Tier 18	1800	1350	720	180	1350	720	180
Tier 19	1900	1425	760	190	1425	760	190
Tier 20	2000	1500	800	200	1500	800	200
Tier 50	4600	3450	1840	460			
Tier 75	7200	5400	2880	720			
Tier 150	15000	11250	6000	1500			
Tier 300	30000	22500	12000	3000			

## TRANSFER CHARGES TABLE

Months remaining	From Plan Tier	To Plan Tier	Charges
24-19	Any tier	To lower tier	\$100 per tier moved
18-10	Any tier	To lower tier	\$75 per tier moved
9-4	Any tier	To lower tier	\$40 per tier moved
3-1	Any tier	To lower tier	\$10 per tier moved

Prices include GST.