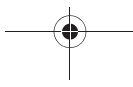
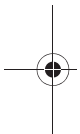




EN-AUS

MOTOROLA **DEFY**™  
**MINI**

LIFE.  POWERED.



## CONGRATULATIONS

### MOTOROLA DEFY™ MINI

Your MOTOROLA **DEFY™ MINI** helps you seamlessly manage your "Office" and "Outdoor" lifestyles.

- **Lifeproof:** Your phone is water-resistant, dustproof and it has a scratch-resistant screen, because accidents happen.
- **Dashboard:** Easy access to all your favourite Outdoor apps, like **Camera**, **Compass** and a pedometer. For details, see "**DASHBOARD**" on page 14.
- **MotoSwitch:** MotoSwitch is a dynamic interface that gives you seamless access to content that is relevant to you. For details, see "**MOTOSWITCH**" on page 15.
- **Extended battery life:** So you have longer to use your phone outdoors.

**Note:** Certain apps and features may not be available in all countries.

**Caution:** Before assembling, charging or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.



This product meets the applicable limit for exposure to radio waves (known as SAR) of 2.0 W/kg (ICNIRP). The limits and guidelines



include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the regulatory information packaged with your product.

**Note:** When using the product while worn on your body, either use an approved accessory, such as a holster or maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with SAR requirements. Note that the product may be transmitting even if you are not making a phone call.

## WANT MORE?

More help, more accessories, more free stuff. We're here to help.

- **Updates:** Get phone updates, PC software, online help and more at [www.motorola.com/mydefymini](http://www.motorola.com/mydefymini).
- **Accessories:** Find accessories for your phone at [www.motorola.com/products](http://www.motorola.com/products).
- **Social:** The latest news, tips & tricks, videos and so much more—join us on:



**YouTube™** [www.youtube.com/motorola](http://www.youtube.com/motorola)



**Facebook™** [www.facebook.com/motorolaau](http://www.facebook.com/motorolaau)



**Twitter** [www.twitter.com/motorola\\_au](http://www.twitter.com/motorola_au)

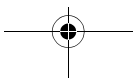
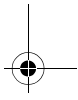
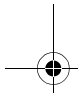
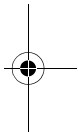
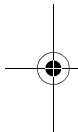
- **Call Centre Support Number In Australia:**  
1300 138 823

2 Congratulations





- **Call Centre Support Number In New Zealand:**  
0508 6686 7652
- **Warranty Registration, Direct Product Web Support And Live Chat Support Via 'contact Us'**  
**Link:** Go to: <http://www.motorola.com/mydefymini>



## YOUR PHONE

*the important keys & connectors*





**Note:** To help protect your phone, always make sure that the battery cover and any connector covers are closed and secure.



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## LET'S GO

*let's get you up and running*

### ASSEMBLE & CHARGE

1 Cover off



2 SIM in



3 microSD in (may already be inserted)



4 Battery in



5 Cover on



6 Charge up



Let's go


7

**Caution:** Please read "**BATTERY USE & SAFETY**" on page 48.

## SET UP & GO


**Note:** This phone supports apps and services that use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

When you turn on your new phone, you can create or enter a Google™ account so that you can download apps, use Gmail™, and much more:

- 1 Press and hold Power  to turn on your phone.
- 2 Touch the Android™ image to begin setup.
- 3 Touch a button to **Create** a Google account, **Sign in** with one you have or **Skip**.




You can log into your account from a computer at [accounts.google.com](http://accounts.google.com).

- 4 When your phone confirms the account, it shows account sync options.
  - To change whether your phone shows the Google account's contacts, Gmail™ and calendar, touch the Google account name.
  - To add another account, touch **Add account**. For details, see "**EMAIL**" on page 26.
  - To exit setup, touch Home .


8 Let's go



If your phone cannot connect, touch Menu  > **Wi-Fi settings** to change mobile network settings.

## **ACTIVATE SIM CARDS (ONLY APPLICABLE TO XT321)**

Your phone supports two SIM cards. when two SIM cards are Installed, you can activate one or both SIM cards.

- 1 From the home screen, touch **Menu**  > **Settings** > **DUAL SIM settings**, and select **Slot 1**, **Slot 2**, or **both**.
- 2 Set "Disable data connection" to **on** or **off**.
- 3 Set "Default data network" to **SIM 1** or **SIM 2**.

**Note:** If only one SIM card is installed, it will be activated by default.

## **RUGGED (ONLY APPLICABLE TO XT321)**

Your MOTOROLA **DEFY™ MINI** stands up to water, dust and life. Now your investment is safe and protected from life's little challenges, like that sudden rain shower and other everyday mishaps.

Of course, your phone isn't indestructible, so to avoid damage from natural elements, such as water, sand and dust intrusion, always make sure that the battery door cover and connector covers are closed and secure.





If your phone gets wet and/or dirty:



- Wipe with a soft cloth and shake to remove excess water from the entire phone, especially the display screen, speaker and microphone ports.
- Allow your phone to air-dry for at least 1 hour before using it again.
- Always make sure you clean all dirt and debris from the battery door cover/seals and connector covers.

**Note:** Your phone is not designed to float or work underwater.

## SLEEP & WAKE UP

Your screen sleeps when you hold it to your ear during a call or when it is inactive. To change the sleep delay, touch Menu  > **Settings** > **Display** > **Screen timeout**.

To turn phone **sounds** on or off from a locked screen, flick the toggle switch .



To **unlock** the screen, press Power/Lock Key  then touch  and flick to .

## KEYS

Use your phone's keys to navigate and open options at any time.

Press the volume keys to change the ringer volume (on the home screen), or the earpiece volume (during a call).

From any screen, press the Camera key on the right side of the phone to open the camera.

Touch Home  to return to the home screen. Touch and hold Home  to see your recent apps.




Volume keys

Camera key


## HOME SCREEN & APPS


*a few essentials*

### QUICK START: HOME SCREEN



You'll see the home screen when you turn on the phone or touch Home  from a menu:




- To open shortcuts or widgets, **touch** them. Touch Home  to return to the home screen.


When you open shortcuts or widgets, touch Menu  for options.





- To move or delete shortcuts or widgets, **touch and hold** them until you feel a vibration, then drag it to another spot, another panel or  at the top.
- To add shortcuts, widgets or wallpaper, touch and hold an empty spot until you see the menu. You can also add a folder to organise your shortcuts.
- To show more panels, **drag or flick** right or left. Touch Home  to show panel thumbnails.

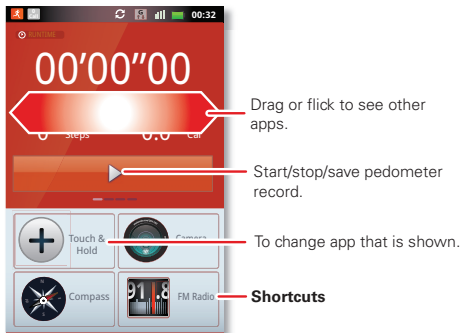
In lists like **Contacts**, drag or flick to scroll.

To change your ringtone, display brightness and more, touch Menu  > **Settings** > **Sound** or **Display**. For details, see "**PERSONALISE**" on page 19.


**Tip:** From the home screen, touch Menu  > **Profiles** to design different home screens for **Work**, **Home** or **Weekend**. Your changes are stored in each profile.


## DASHBOARD

You can access the outdoor apps on your phone with the dashboard, just touch  >  **Dashboard**.




Your dashboard shows apps like **Camera**, **Compass** and **FM Radio**. You can also see a pedometer that reports your runtime, steps and calories burned—it's the ideal fitness companion.

**Note:** To set the pedometer, touch Menu  > **Settings** > **Height and Weight**, then enter your details.

To view or share your records, touch Menu  > **My Record** or **Share**.

## MOTOSWITCH

Jump right to your favourite apps from the home screen!

To set up your favourite apps, touch  then choose to add your apps automatically (your phone adds the apps you use the most) or manually:



Your favourites, touch to open.

Drag or flick to open panels.

Open the app menu.


**Tip:** The biggest app icon shows the app you use the most.


To **delete** a favourite app icon, touch and hold, then drag the app icon to the bin .





To **go to a favourite app** from the home screen, just touch it.


## APPS

To show your **app menu**, touch .


- To scroll, flick up or down.
- To open an app, touch it.
- To close the app menu, touch Back .

**Tip:** To show the last eight apps you opened, touch and hold Home .

To **download** new apps from Android Market™, touch  >  **Market**. Touch Search  to find an app, or touch **My Apps** to show or reinstall the apps you downloaded. To download apps from websites, you need to change your security settings: Touch Menu  > **Settings** > **Applications** > **Unknown sources**.

**Tip:** Choose your apps and updates carefully, from trusted sites like  **Market**, as some may have an impact on your phone's performance—see "**CHOOSE CAREFULLY**" on page 17.

**Note:** When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.


To **move or uninstall** your apps, touch Menu  > **Settings** > **Applications** > **Manage applications**. Touch an app in the list to show details and options.

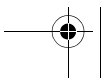
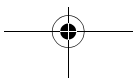


On your computer, you can browse and manage apps for all your devices powered by Android™ at [market.android.com](http://market.android.com).

## CHOOSE CAREFULLY

Apps are great. There's something for everyone. Play, communicate, work or have fun. But remember, choose your apps carefully. Here are a few tips:















- To help prevent spyware, phishing or viruses from affecting your phone or privacy, use apps from trusted sites, like  **Market**.
- In **Market**, check the apps' ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.
- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.



## PHONE STATUS & NOTIFICATIONS

In the status bar at the top of your screen, the right side shows phone status. The left side shows new messages or events (for details, flick the bar down).




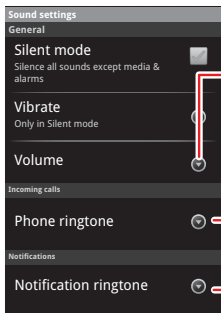
	network strength		battery strength
	new voicemail		new text message
	Bluetooth™ on		Bluetooth connected
	Wi-Fi connected		flight mode
	USB connected		alarm set
	silent ringer		silent ringer, vibrate on
	mute call		speakerphone

# PERSONALISE

*add your personal touch*

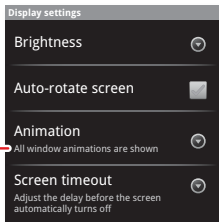
## QUICK START: PERSONALIZE

From the home screen, touch Menu  > **Settings** > **Sound** or **Display**.



Choose separate volume settings for incoming calls, media, alarms and notifications.

**Call & message notifications**




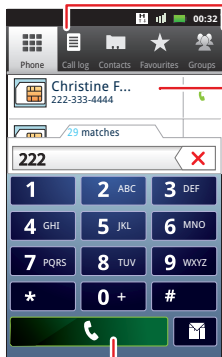
Turn on or off menu animations.

## CALLS

*it's good to talk*

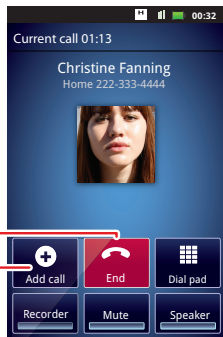
### QUICK START: CALLS

From the home screen, touch .



Open a list, then touch an entry to call.

Shows matching numbers, flick down to see more.



Call.





Hang up.

Start a conference call.

**Tip:** For quick access to contacts, see "**FAVOURITES**" on page 23.

20 Calls





- To answer a call, touch  and flick to .
- To ignore an incoming call, touch  and flick to .


## CONFERENCE CALLS

To start a conference call, call the first number. After they answer, touch **Add call** and call the next number. When the next number answers, touch **Merge calls**. To remove individual callers, touch **Manage**.

## CALL WAITING



If you are on a call and a new call arrives:

- With call waiting on, touch  and flick to , to answer the new call and put the old call on hold. Then, touch **Swap** to switch between calls, or **Merge calls** to combine them.
- With call waiting off, the new call goes straight to your voicemail.


To turn on call waiting, touch Menu  > **Settings** > **Call settings** > **Call feature settings** > **Additional settings** > **Call waiting**.

## EMERGENCY CALLS

**Note:** Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in





all locations and sometimes an emergency call cannot be placed due to network, environmental or interference issues.

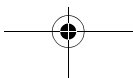
- 1 Touch  (if your phone is locked, then touch **Emergency call**).
- 2 Enter the emergency number.
- 3 Touch **Call** to call the emergency number.

**Note:** Your phone can use location based services (GPS and AGPS) to help the emergency services find you. See "Location services" in your legal and safety information.

## COOL DOWN





In very limited circumstances, such as where your phone has been exposed to extreme heat, you may see "Cool down" messages. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in "Cool down" mode, only emergency calls can be made.

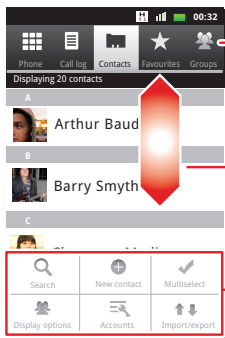


## CONTACTS

*contacts like you've never had before*


### QUICK START: CONTACTS

From the home screen, touch  >  **Contacts**.




Switch to the dialler, recent calls, favourites or groups.

Drag or flick to scroll.

Touch  to search, create and more.

### FAVOURITES

For quick access to a favourite contact, open the contact, then touch the star next to their name. To show your favourites, touch  and touch **Favourites** at the top.

To add a shortcut to your favourites, touch and hold a blank spot on your home screen, then touch **Folders** >






**Starred contacts.** You can also add a shortcut for an individual contact: Touch and hold a blank spot on your home screen, then choose **Shortcuts > Contacts**.

## STORAGE & TRANSFER

When you create a new contact, your phone asks if you want to store it in your Google™ account, phone memory or SIM card. Contacts in all three places appear in your **Contacts** list, but if you change phones:



- Contacts in your Google™ account can download when you log into your Google account on a new Android™ device. You can open these contacts from any computer at [contacts.google.com](http://contacts.google.com).
- Contacts on your SIM card can load to a new device when you insert your SIM card.
- Contacts in your phone memory stay in your old phone, unless you export them.

To import or export contacts between your phone memory and a SIM or memory card, touch  >  **Contacts**, then touch Menu  > **Import/export**.

## MESSAGING


*sometimes it's best to text or email...*

### QUICK START: TEXT MESSAGING

From the home screen, touch  >  **Messaging**.









Drag or flick to scroll.

Touch  to change settings and more.


**Tip:** To see more messages, flick or drag up.

## EMAIL


- To **set up Google** or **Corporate** (Microsoft™ Exchange server) accounts, touch Menu  > **Settings** > **Accounts & sync** > **Add account**. For details, contact the account provider.


To set up standard email accounts (not Gmail™ or Microsoft™ Exchange), touch  >  **Email** and follow the wizard. To add more standard accounts, open  **Email** and touch Menu  > **Accounts** > Menu  > **Add account**. For details, contact the account provider.

- To **open** email, touch  >  **Email** or  **Gmail**. Touch a message to open it.

**Tip:** Touch Menu  for options like **Refresh** or **Search**.



- To **create** an email, touch  >  **Email** or  **Gmail**, then touch Menu  > **Compose**.


**Tip:** Touch Menu  for options, like **Attach** or **Add Cc/Bcc**.

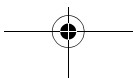
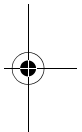
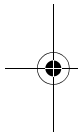
**Gmail** synchronises with your Google™ account mail, which you can open from any computer at [mail.google.com](http://mail.google.com). To stop synchronising with your account, touch Menu  > **Settings** > **Accounts & sync**, touch your Google account, then deselect **Gmail**.



## VOICEMAIL

When you have a new voicemail,  shows in the status bar at the top of your screen. To hear voicemails, touch  then touch and hold **1**.

If you need to change your voicemail number, on the home screen touch Menu  > **Settings** > **Call settings** > **Call feature settings** > **Voicemail settings**. For your voicemail number or other details, contact your service provider.



## TEXT ENTRY

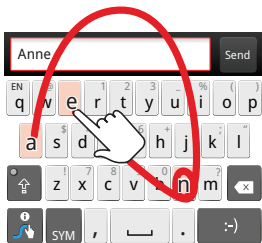
*keys when you need them*

### QUICK START: TEXT ENTRY

To **change the keyboard**, touch and hold a blank spot in a text box. A menu opens, where you can choose **Input method** > **Android keyboard** or **Swype**.

**Note:** **Swype** is not available in all regions. Your keyboard might change depending on what you're entering.

**Swype** lets you drag your finger over the letters of a word, in one continuous motion.

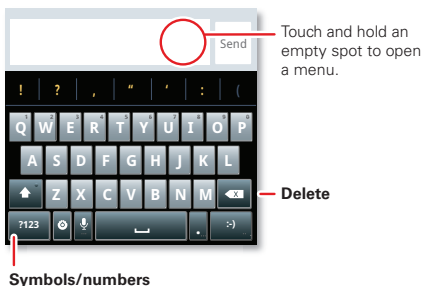


To enter a word, just trace a path through the letters.

To capitalise, go above the keyboard.


For double letters, circle the letter.


**Android keyboard** lets you enter letters by touching them one at a time.



## TEXT ENTRY DICTIONARY

Your phone's dictionary stores special words or names to recognise when you enter them.



To open your dictionary, from the home screen, touch Menu  > **Settings** > **Language & keyboard** > **User dictionary**.

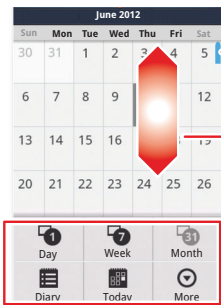
- To **add** a word, touch Menu  > **Add**.
- To **edit** or **delete** a word, touch and hold it.

## SCHEDULE

*helping you stay in control*


### QUICK START: SCHEDULE

From the home screen, touch  >  **Calendar**.







Colour indicates events.

Drag or flick to scroll.

Touch  to choose the calendar view. Choose **More** to create an event or change settings.


### ALARM CLOCK

To set an alarm (like to wake up), touch  >  **Clock**, then touch the  alarm.

- To turn an alarm **on** or **off**, touch  next to it.
- To **add** an alarm, touch **Add alarm**, then enter alarm details.
- To **change** an alarm, touch the time.


30 Schedule

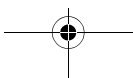
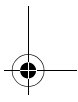
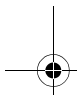
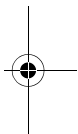
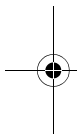


- To set a **snooze** period, in the **Alarm clock** list touch Menu  > **Settings** > **Snooze duration**.

When an alarm sounds, touch **Dismiss** to turn it off or **Snooze** to delay it. To cancel a snoozed alarm, drag down the status bar and touch the alarm name.

## DATE & TIME



To set the date, time, time zone and formats, touch Menu  > **Settings** > **Date & time**.

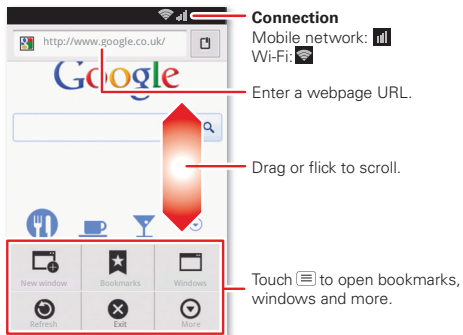


## WEB

*surf the web with your phone*

### QUICK START: WEB

From the home screen, touch  >  **Browser**.





**Note:** Your phone automatically uses your mobile phone network to connect to the web. Your service provider may charge to surf the web or download data. If you can't connect, contact your service provider.

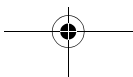
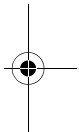
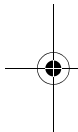


## DOWNLOADS

To download files in your browser, touch a file link or touch and hold a picture to choose **Save image**.

To show the files you downloaded, touch  >  **Downloads**. Touch and hold an item to open it, see details or remove it from the list.



You can download "**APPS**" on page 16.

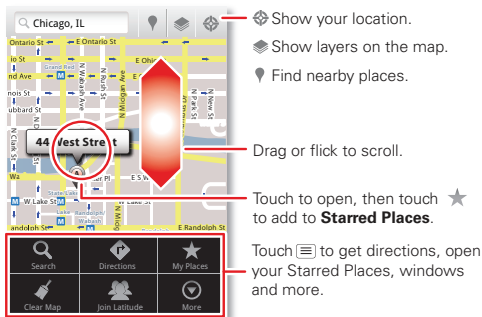


## LOCATION

*where you are, where you're going*

### QUICK START: LOCATION

From the home screen, touch  >  **Maps**.



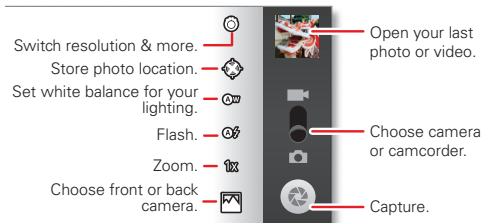
Google Maps™ offers powerful, user-friendly mapping technology and local business information—including business locations, contact information and driving directions.

## PHOTOS & VIDEOS

*see it, capture it, share it!*

### QUICK START: PHOTOS & VIDEOS

From any screen, press the Camera key on the right side of the phone to open the camera.



**Tip:** For the clearest photos and videos, clean the lens with a soft, dry cloth.

### VIEW & SHARE PHOTOS & VIDEOS

From the home screen, touch  **Gallery**.

Flick left and right to show folders. Touch a folder to show its photos or videos, then touch a thumbnail image to open, share or delete it.

**Tip:** From the viewfinder, you can touch the thumbnail in the top right to open your last photo or video.




- To **zoom** in, touch the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.



- To **send** or **post** the photo or video, touch **Menu > Share**.

To use a Bluetooth or cable connection, see "**BLUETOOTH™, WI-FI & CABLE CONNECTIONS**" on page 43.

- To **delete** the photo or video, touch **Menu > Delete**.
- To **set** a photo as your wallpaper or a contact photo, touch **Menu > More > Set as**.
- To **crop** or **rotate** a photo, touch **Menu > More**.
- To **play** a video, touch .

**Tip:** Turn the phone sideways for a widescreen view.





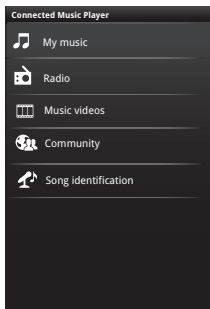
## MUSIC

*when music is what you need...*

### YOUR MUSIC COMMUNITY

Listen to the radio, watch videos, read music news and more.

From the home screen, touch  >  **Music+**.



**My music.** Listen to your tunes.

**Radio.** Surf the airwaves for fresh music. There's something for everyone. You need a headset for the Radio. Check out SHOUTcast™ Radio for music from all generations and types.




**Music videos.** Watch videos from YouTube™, pre-recorded TV programmes and your own videos.

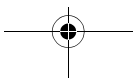
**Community.** Find songs, see what people are listening to all around the world and see what's hot on the music charts.

**Song Identification.** Get information about a song that is playing. Select **Tell me what is playing** and hold your phone close to the source of the music.

**Note:** Recognition will not take place if the music is from a live concert or a musical performance where digital recording is not even.



**Configuration data.** Some features in Connected Music Player, such as Music videos and news, Community, Song identification and Song lyrics, require data traffic. Set the data mode: Touch Menu  >

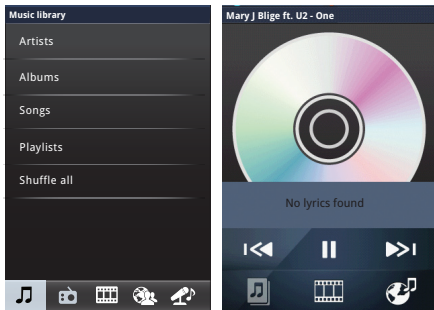
**Settings > Data usage.**



## QUICK START: MUSIC

Touch, touch, play—instant music. Just open your music library, then select what you want to play.


From the home screen, touch  >  **Music+** > **My Music.**







Your music is stored by artists, albums, songs and playlists. Touch a category, then touch the song or playlist you want to play.

- To adjust **volume**, use the volume keys.





- When a song is playing, you touch Menu  > **More** to add it to a **playlist** or use it as a **ringtone**.

To edit, delete or rename playlists, touch  >  **Music+** > **My music** touch the **Playlists** tab, then touch and hold the playlist name.

- To **hide** the player and use other apps, touch Home . Your music keeps playing. To return to the player, flick down the status bar and touch .

**Tip:** For quick music player controls, touch and hold an empty spot on your home screen, then choose **Android widgets** > **Music**.

- To **stop** the player, touch .
- Before a **flight**, turn off network and wireless connections so that you can keep listening to music: Press and hold Power  > **Flight mode**.

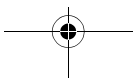
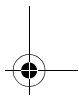
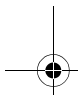
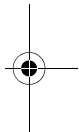
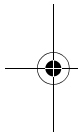
**Note:** When you select flight mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in flight mode. Emergency calls to your region's emergency number can still be made.

You can use your phone's 3.5mm HSJ headset jack to connect wired headphones, or go wireless with a Bluetooth headset.







To listen to FM **radio** stations, plug in a 3.5mm HSJ headset and touch  >  **FM Radio**. Your phone uses the headset wire as the radio aerial.

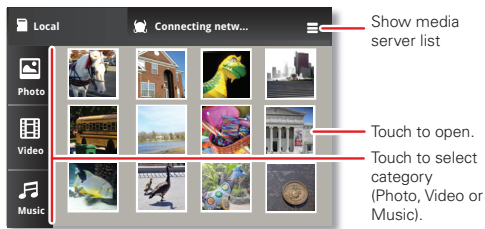



## MEDIA

*view and share...*

### QUICK START: MEDIA

From the home screen, touch  >  **MediaSee**.



- Touch Menu  to **Select a media player** or the **Upload/download manager**.
- Touch and hold a thumbnail, then touch **Push to, Upload** or **Information** to send to an online media server or display details.

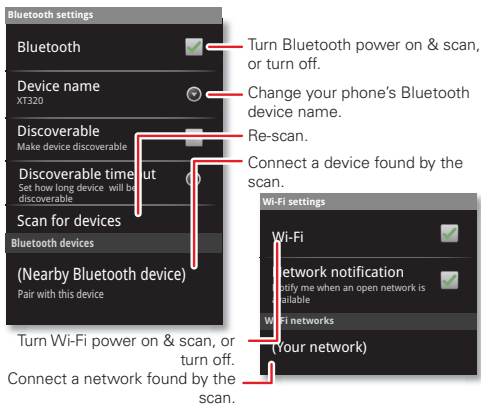
## BLUETOOTH™, WI-FI & CABLE CONNECTIONS





*home, office, or hotspot*

### QUICK START: CONNECTIONS

**Note:** Due to French regulatory restrictions regarding possible interference, you should not use Bluetooth in France when outdoors.

From the home screen, touch Menu  > **Settings** > **Wireless & networks**, then **Bluetooth settings** or **Wi-Fi settings**.



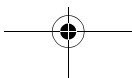
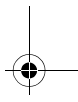
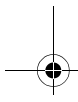
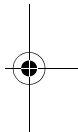
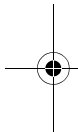
- To connect **Bluetooth devices**, touch Menu  > **Settings > Wireless & networks > Bluetooth settings > Scan for devices** (or **Bluetooth**, if it is off). Touch a device that your phone found, to connect it.
- To connect **Wi-Fi networks**, touch Menu  > **Settings > Wireless & networks > Wi-Fi settings** (then touch **Wi-Fi**, if it is off). Touch a network that your phone found, to connect it.
- To use a **cable connection**, connect your phone's micro USB port to a standard USB port on your computer, then use a computer program to transfer files to and from your phone's memory card. Your phone supports microSD cards up to 32 GB.  
On your phone, flick down the status bar and touch  to enable your phone's memory card.  
You can download your phone's driver files from [www.motorola.com/support](http://www.motorola.com/support).
- To make your phone a **hotspot** that other devices can use to connect to the Internet, touch Menu  > **Settings > Wireless & networks > Tethering & mobile hotspot**. Then, choose to enable **USB tethering** or **Mobile hotspot**.

**Note:** Keep it secure. To protect your phone and hotspot from unauthorised access, it is strongly recommended that you set up hotspot **Security** (**WPA2** is the most secure), including password.



## **WI-FI MODES**


For those who like to get a bit more technical, your phone supports the following Wi-Fi modes:  
802.11b, g, n.

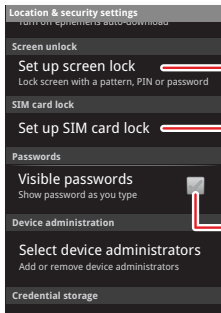


## SECURITY

*help keep your phone safe*

### QUICK START: SECURITY

From the home screen, touch Menu  > **Settings** > **Location & security**.




Set a lock pattern, PIN or password required to wake up the screen.

Choose a number code required to turn your phone on.

Show password letters and numbers when you enter them (rather than \*\*\*).

### RESET

To reset your phone to factory settings and erase all the data on your phone, touch Menu  > **Settings** > **Privacy** > **Factory data reset** > **Reset phone**.


**Warning:** All downloaded apps and user data on your phone will be deleted.



## TROUBLESHOOTING

*we're here to help*

### CRASH RECOVERY

In the unlikely event that your phone stops responding to touches and key presses, try a quick reset. Press and hold Power  then touch **Restart**, or remove the back cover and battery ("**ASSEMBLE & CHARGE**" on page 7), then replace and turn your phone on as usual.

### SERVICE & REPAIRS

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/mydefymini](http://www.motorola.com/mydefymini), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Centre on 1300 138 823 (Australia) and 0508 6686 7652 (New Zealand).

## Safety, regulatory & legal

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### Battery use & safety

The following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main battery (as stated in your product information), details related to handling and replacing your battery should be disregarded — the battery should only be replaced by a Motorola-approved service facility and any attempt to remove or replace your battery may damage the product.

**Important: Handle and store batteries properly to avoid injury or damage.** Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

#### DON'Ts

- **Don't disassemble, crush, puncture, shred or otherwise attempt to change the form of your battery.**
- **Don't use tools, sharp objects or excessive force to insert or remove the battery as this can damage the battery.**
- **Don't let the mobile device or battery come in contact with liquids.\*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewellery, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.\*** High temperatures can cause the battery to swell, leak or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

#### DOs

- **Do avoid leaving your mobile device in your car in high temperatures.\***
- **Do avoid dropping the mobile device or battery.\*** Dropping these items, especially on a hard surface, can potentially cause damage.\*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged in any of the ways listed here.**

\* **Note:** Always make sure that any battery, connector and compartment covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

**Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid battery or Unable to charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorised service centre.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at [www.motorola.com/recycling](http://www.motorola.com/recycling)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling centre or national recycling organisations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

## Battery charging

**Notes for charging your product's battery:**

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

## Third party accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products)



## Driving precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application whilst driving may cause distraction, and may be prohibited or restricted in certain areas—always obey the laws and regulations on the use of these products.

### While driving, NEVER:

- Type, read, enter or review texts, emails, or any other written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

### While driving, ALWAYS:

- Keep your eyes on the road.
- Use a hands-free device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice-activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Remember to follow the "Smart practices whilst driving" at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

## Seizures, blackouts & eyestrain

To reduce eyestrain and avoid headaches, it is always a good idea to hold the screen at a comfortable distance from your eyes, use in a well-lit area, and take frequent breaks. Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with flashing-light effects.

Discontinue use and consult a doctor if any of the following symptoms occur: seizures, blackout, convulsion, eye or muscle twitching, loss of awareness or disorientation.

If you or someone in your family has experienced seizures or blackouts, please consult your doctor before using an application that produces flashing-light effects on your mobile device.

## Caution about high volume usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and get your hearing checked.

For more information about hearing, see our website at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).



## Repetitive motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

**Supervise access for older children.** Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent:

- Exposure to inappropriate apps or content.
- Improper use of apps or content.
- Loss of data.

## Glass parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

## Operational warnings

Obey all posted signs when using mobile devices in public areas.







### Potentially explosive areas



Potentially explosive areas are often, but not always, posted and can include blasting areas, fuelling stations, fuelling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install or charge batteries, unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically safe" (for example, Factory Mutual, CSA or UL approved). In such areas, sparks can occur and cause an explosion or fire.

### Symbol key

Your battery, charger or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
 	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.
	Do not use tools.

Symbol	Definition
	For indoor use only.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Radio frequency (RF) energy

### Exposure to RF energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate using your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### RF energy operational precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved accessory (e.g. clip, holder, holster, case or arm band). If you do not use a body-worn accessory supplied or approved by Motorola, ensure that whatever product is used is free of any metal and that it positions the mobile device at least 2.5 cm (1 inch) away from the body.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).



## RF energy interference/compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

### Follow instructions to avoid interference problems

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or healthcare facilities.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers a flight mode or similar feature, consult airline staff about using it in-flight.

### Medical devices

If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimetres (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimise the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## Specific absorption rate (ICNIRP)

### YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific absorption rate, or SAR. The SAR limit for mobile devices is 2 W/kg.



Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands\*. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	GSM 850 + Wifi + Bluetooth	1.063 W/kg
	GSM 900 + Wifi + Bluetooth	1.118 W/kg
Body-worn SAR	GSM 850 + Wifi + Bluetooth	0.596 W/kg
	GSM 900 + Wifi + Bluetooth	0.558 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth).

\* The tests are carried out in accordance with [CENELEC EN50360] [IEC standard PT62209-1].

## FCC notice to users

**The following statement applies to all products that bear the FCC logo on the product label.**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

## Software notices

**Warning against unlocking the bootloader or altering a product's operating system software:** Motorola strongly recommends that you do not alter a product's operating system, which includes unlocking the bootloader, rooting a device or running any operating software other than the approved versions issued by Motorola and its partners. Such alterations may permanently damage your product, cause your product to be unsafe and/or cause your product to malfunction. In such cases, neither the product nor any damage resulting therefrom will be covered by warranty.

**Important FCC information:** You must not make or enable any changes to the product that will impact its FCC grant of equipment authorization. The FCC grant is based on the product's emission, modulation and transmission characteristics, including: power levels, operating frequencies and bandwidths, SAR levels, duty-cycle, transmission modes (e.g., CDMA, GSM), and intended method of using the product (e.g., how the product is held or used in proximity to the body). A change to any of these factors will invalidate the FCC grant. It is illegal to operate a transmitting product without a valid grant.

## Location services

The following information is applicable to Motorola mobile devices that provide location-based functionality. Location sources can include GPS, AGPS and Wi-Fi. Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.



Your mobile device can also use *Assisted Global Positioning System (AGPS)*, which obtains information from the mobile network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your mobile device can also use *Wi-Fi* signals to determine your approximate location, using information from known and available Wi-Fi networks.

## Your location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices that are connected to a wireless network transmit location-based information. Devices enabled with location technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola and other third parties providing services.

## Emergency calls

When you make an emergency call, the mobile network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic and all other factors that may impact driving. Always obey posted road signs.

## Privacy & data security

Motorola understands that privacy and data security are important to everyone. Given That some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure personal information**—Your mobile device can store personal information in various locations including your SIM card, memory card and phone memory. Make sure you remove or clear all personal information before you recycle, return or give away your device. You can also back up your personal data to transfer to a new device.

**Note:** For information on how to back up or wipe data from your mobile device, go to [www.motorola.com/support](http://www.motorola.com/support)

- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorised access to your device.
- **Location-based information**—Mobile devices enabled with location based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location services" for more details.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Use & care

Your device is designed to resist damage from exposure to certain rugged conditions, as stated in your product information. However, to help care for your device, avoid prolonged or extreme exposure to those conditions and please observe the following:



### protection

To help protect your mobile device, always make sure that any battery, connector and compartment covers are closed and secure.



### drying

Don't try to dry your device using a microwave oven, conventional oven or dryer, as this may damage the device.



### cleaning

To clean your device, use only a dry soft cloth. Do not use alcohol or other cleaning solutions.

## Recycling

### Mobile devices & accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) with your household waste or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola approved service centre in your region. Details of Motorola-approved national recycling schemes and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)



### Packaging & product guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Software copyright

Motorola products may include copyrighted Motorola and Third-party software stored in semiconductor memories or other media. Laws in The United States and Other countries preserve for Motorola and Third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any Copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any license under the copyrights, patents or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

## Content copyright

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## Open source software information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.

OSS Management  
600 North US Hwy 45  
Libertyville, IL 60048  
USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) (in English only) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgements and required copyright notices for open source packages used in this Motorola mobile device, please

press Menu Key > **Settings > About phone > Legal information > Open source licences**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## How to obtain service or other information

1. Please access and review the online Customer support section of Motorola's consumer website prior to requesting warranty service.
2. If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.
3. A representative of Motorola, or of a Motorola Authorized repair center, will help determine whether your Product requires service. You may be required to download or otherwise obtain and accept software updates from Motorola or a Motorola authorized repair center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.
4. If the software update does not fix the problem, you will receive instructions on how to ship the Product to a Motorola authorized repair center or other entity.
5. To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

**To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at [www.motorola.com](http://www.motorola.com).**



## Motorola Mobility Inc. Limited Global Warranty Mobile Phones

**FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS.**

### Who is Providing the Limited Warranty?

This Limited Warranty is provided by motorola mobility uk limited, redwood, crockford Lane, chineham business park, basingstoke, RG24 8WQ, England.

### Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable.

### What Does This Limited Warranty Cover?

Motorola Mobility Inc. or its subsidiaries' warranty obligations are limited to the terms and conditions set forth herein. Subject to the exclusions contained below, Motorola Mobility Inc or its subsidiaries ("Motorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phone ("Product") against defects in materials and workmanship, under normal consumer use, for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period").

Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period.

This limited Warranty is only available in the country where the Product was purchased.

Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase.

This Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty.



## What Will Motorola Do?

If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty.

Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall become the property of Motorola, and may not be returned. When a replacement or refund is given, the Product for which the replacement or refund is provided must be returned to Motorola and shall become the property of Motorola.

## This warranty Does not Apply to:

- (a) **Consumable parts**, such as batteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and batteries that leak are covered by this warranty.
- (b) **Cosmetic damage**, including but not limited to scratches, dents, cracks or other cosmetic damage.
- (c) **Damage caused by use with non-Motorola products**. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage.
- (d) **Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes**; including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their permitted or intended uses as defined by Motorola, including but not limited to as set forth by Motorola in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation), improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with liquids, water, rain, extreme humidity, heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but only to the extent the damage was not caused by incorrectly securing the phone's protective elements or subjecting the Product to conditions beyond its stated specifications or limits); (iii) use of the Products for commercial rental purposes; or (iv) external causes or acts which are not the

fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage.

(e) **Unauthorized Service or Modification.** Defects or damage resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way, including but not limited to tampering with or altering the software, by someone other than Motorola, or its authorized service centers, are excluded from coverage. Notwithstanding the foregoing, any Product which has had its bootloader unlocked, or whose operating system has been altered, including any failed attempts to unlock the bootloader or alter such operating system, is not covered by this warranty, regardless of whether such modifications are authorized, approved, or otherwise sanctioned by Motorola.

(f) **A product or part that has been modified in any manner without the written permission of Motorola.** Products that have been altered in any manner so as to prevent Motorola from determining whether such Products are covered under the terms of this Limited Warranty are excluded from coverage. The forgoing shall include but not be limited to (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself; such conduct may cause damage that is not covered by this warranty.

(g) **Normal wear and tear or otherwise due to the normal aging of the product.**

(h) **Defects, damages, or the failure of the Product due to any communication service or network you subscribe to or use with the Products.**

(i) **All software, including operating system software, third-party software, applications, and all other software of any kind.** Software distributed by Motorola is provided "AS-IS" and "AS AVAILABLE," "WITH ALL FAULTS" and without a warranty of any kind. The Limited Warranty does not apply to any non-Motorola product or any software, even if packaged or sold with the Motorola hardware, unless otherwise required by applicable local law.

(j) **Products that have been refurbished, reconditioned, or remanufactured,** except for Products repaired or replaced pursuant to the terms of this Limited Warranty.

If damage is outside the scope of warranty coverage, repair services may be available, but all costs associated with such out of warranty repair will be your responsibility.

## What Other Limitations Are There?

- TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. NO ORAL OR WRITTEN REPRESENTATIONS MADE BY MOTOROLA OR ANY

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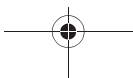
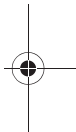
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- **IMPORTANT FCC INFORMATION:** YOU MUST NOT MAKE OR ENABLE ANY CHANGES TO THE PRODUCT THAT WILL IMPACT ITS FCC GRANT OF EQUIPMENT AUTHORIZATION. THE FCC GRANT IS BASED ON THE PRODUCT'S EMISSION, MODULATION, AND





TRANSMISSION CHARACTERISTICS, INCLUDING: POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE, TRANSMISSION MODES (E.G., CDMA, GSM), AND INTENDED METHOD OF USING THE PRODUCT (E.G., HOW THE PRODUCT IS HELD OR USED IN PROXIMITY TO THE BODY). A CHANGE TO ANY OF THESE FACTORS WILL INVALIDATE THE FCC GRANT. IT IS ILLEGAL TO OPERATE A TRANSMITTING PRODUCT WITHOUT A VALID GRANT.





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**Caution:** Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: MOTOROLA DEFY™ MINI (Model XT320/XT321)

Manual Number: 68016943001





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